



Featuring:



National Program

## DENTAL CARE ADVANTAGE SENIOR

The DCA Senior program provides members with savings of 20-55%\* on dental services when seen by a participating dentist, dental group or location. Discounts may vary by participating provider. Visit our website at [www.freeseniorcitizensolutions.com](http://www.freeseniorcitizensolutions.com) to locate a dentist in your area.

- No Waiting Periods
- No Annual Lifetime Benefit Maximums
- No Claim Forms
- Minimum Group Enrollment - One Individual
- No Prior Authorization Required
- No Employer Contribution Required
- Full And Part-Time Employees Eligible

### INCLUDED DENTAL SERVICES

- Examinations
- X-Rays
- Cleanings
- Fillings
- Crowns
- Dentures
- Root Canals
- Oral Surgery
- Orthodontics
- Cosmetics
- Periodontics

## PROGRAM NOTE

This program is NOT a health insurance policy and the program does not make payments directly to the providers of health services. This program provides discounts at certain locations for health services. The program member is obligated to pay the provider for all the health care services that the member will receive, but the member will receive a pre-negotiated discount from the providers listed in the network, in accordance with the specific pre-negotiated discounted fee schedule. This program does not guarantee the quality of the services or procedures offered by the providers. The Discount Medical Plan Organization that operates this program is American Dental Professional Services, LLC located at 9054 N. Deerbrook Trail, Milwaukee, WI 53223.

\*Discounts vary by provider\*



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## ADDITIONAL ADVANTAGES

The Dental Care Advantage Memberships described on the previous page include participation in certain other discount programs at no additional cost to you.

### VISION CARE DISCOUNT PROGRAM

The Vision Care Program is a Discount Program through EyeBenefits. The program offers a 5-55% discount on vision services when using a participating vision location.

- Discount on Exams
- Discount on Eyewear Materials, Including:
  - Frames
  - Eyeglass Lenses
  - Anti-Reflective Coatings
  - Online Contact Lenses
  - Progressive Lenses
  - Regular Contact lenses
- Discounts on CRT & LASIK vision correction

### CHIROPRACTIC DISCOUNT PROGRAM

The Chiropractic Discount Program is a Discount Program through Comprehensive Health Group, offering:

- No-charge consultation
- Unlimited visits per member
- Treatment includes acute, chronic and preventative care
- 50% savings on diagnostic and x-rays (except Colorado)
- 30% savings on other services

### HEARING DISCOUNT PROGRAM

The Hearing Discount Program is a Discount Program through EPIC Hearing Health Care, a national network of Physicians/Audiologists, offering an average savings of 30-60% on the following services:

- Hearing diagnostics (not covered by major medical)
- Hearing rehabilitation and hearing aids
- Hearing assistive devices



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## QUESTIONS AND ANSWERS ABOUT THE DENTAL CARE ADVANTAGE SENIOR PROGRAM

**1. HOW DO I SELECT A PROVIDER?**

Visit our web site, [www.freeseniorcitizensolutions.com](http://www.freeseniorcitizensolutions.com), click on Provider look-up and the appropriate link, then enter your zip code for a list of dental, vision or chiropractic providers in your area. Select the DCA office that is convenient for you. For Hearing Services, please call EPIC Hearing at 1-866-956-5400 and tell them you are with the Dental Care Advantage program.

**2. HOW DO I MAKE AN APPOINTMENT?**

Upon receiving your ID card, call your selected provider to schedule an appointment and reference the corresponding network and logo listed on your ID card. Present your ID card each time you receive services.

**3. DO ALL FAMILY MEMBERS NEED TO GO TO THE SAME PROVIDER?**

Each family member can choose their own DCA health care provider.

**4. IS THE DENTAL CARE ADVANTAGE PROGRAM AN INSURANCE PRODUCT?**

No, the DCA program is a reduced fee program in which the DCA providers have agreed to provide certain health care services to DCA members at a reduced fee. This results in meaningful member savings in comparison to the normal fees typically charged by health care providers.

**5. DO I NEED TO REMAIN A MEMBER DURING MY TREATMENT?**

Yes, you must continue to be a member of the DCA program throughout your entire treatment if you want to continue to receive the reduced fees for services provided by a DCA provider.

**6. IF I TERMINATE MY MEMBERSHIP, CAN I CONTINUE MY DCA MEMBERSHIP?**

Yes, you may continue your DCA membership by purchasing a DCA individual or family membership at the rates in effect at that time.

**7. ARE CONDITIONS EXISTING PRIOR TO ENROLLMENT GIVEN A DISCOUNT?**

Yes, the DCA program allows conditions existing prior to enrollment to be discounted if the treatment needed is listed in the fee schedule. However, procedures already started prior to the effective date of membership are not eligible for a discount.

**8. TO WHAT AGE ARE CHILDREN INCLUDED?**

Children who are dependents are able to receive discounted services under the family program until age 19, or to age 23 if they are a full time student. The DCA program will accept an employer's eligibility requirements if they are different than those of DCA.

**9. PROVIDER FEES ARE SUBJECT TO CHANGE WITHOUT DIRECT NOTICE.**

**10. MY PROVIDER IS NOT A PART OF THE DCA PROGRAM. HOW CAN I ADD HIM/HER TO THE NETWORK?**

We look to our customers for referrals of good providers in their community. Please contact our customer service department at 888-540-9488, or send an email to [amdps@amdpi.com](mailto:amdps@amdpi.com).

**11. WHO SHOULD I CONTACT IF I NEED ADDITIONAL INFORMATION?**

American Dental Professional Services Customer Service Department by phone 888-540-9488; email [amdps@amdpi.com](mailto:amdps@amdpi.com); or visit our website: [www.freeseniorcitizensolutions.com](http://www.freeseniorcitizensolutions.com).

**12. CAN THE DCA PROGRAM BE USED WITH ANY OTHER INSURANCE?**

This Discount may not be used in conjunction with any other plan or program. Please verify your payment responsibility with the office before receiving services.

**13. ADPS will accept and cancel program memberships at any time during your membership and will cease collecting membership fees in a reasonable amount of time, no later than 30 days after receiving a valid cancellation notice.**





## **TERMS AND CONDITIONS**

The Dental Care Advantage Senior program provide members access to a network of participating healthcare providers that have agreed to make certain health care services available to members at a pre-negotiated discount. The healthcare services available vary depending on the program you have selected. It may include discounted dental, vision, chiropractic, hearing services in accordance with a specific pre-negotiated discounted fee schedule. The programs do not discount all procedures. The programs do not provide discounts on other medical or hospital services.

The discounted services are offered by independent providers who are not employees or agents of American Dental Professional Services (ADPS). ADPS does not guarantee the continued participation of any provider in a program and provider fees are subject to change without direct notice. The discount programs may not be used in conjunction with any other plan or program. Please verify your payment responsibility prior to receiving services.

Enrollment Applications received by the 15th of the month will be made effective the 1<sup>st</sup> of the following month, unless specifically requested by the member to be effective sooner. Annual payers will be effective for 12 months after their initial effective date. An invoice for renewal will be sent to annual payers approximately 45 days before the end of this period. If a renewal payment is not received by the annual termination date, the membership will be cancelled. Monthly payers will be effective as long as the member continues to pay (via credit card or EFT transactions processed by ADPS) the monthly fee for the discount program. Monthly payers must notify ADPS by phone or in writing when they wish to cancel their membership. Membership will be terminated effective the last day of the month that ADPS receives notification.

Membership can be cancelled at any time. If the member cancels the membership within the first thirty (30) days after receipt of the discount card and other membership materials, the member shall receive a reimbursement of all fees paid for the program. If the member cancels the membership after a period of thirty (30) days, the reimbursement of membership fees will be prorated. ADPS reserves the right to terminate a program member from any of the discount programs for any reason including non-payment. In this event program fees will be prorated and refunded in the same manner as noted above.

To find a participating provider for dental, vision, chiropractic services, visit our website at [www.freeseniorcitizensolutions.com](http://www.freeseniorcitizensolutions.com) or contact our Customer Service Department at 1-888-540-9488. For Hearing Services, please call EPIC Hearing at 1-866-956-5400 and tell them you are with the Dental Care Advantage Senior Program. When scheduling an appointment with a provider, be sure to reference the correct network and logo listed on your ID card. Present your ID card each time you receive services. Each family member can choose their own contracted health care provider. The program allows conditions existing prior to enrollment to be discounted if the treatment needed is listed in the fee schedule. However, procedures already started prior to the effective date of membership, are not eligible for a discount. You must continue to be a member of the program throughout your entire treatment, including orthodontic care, to be eligible for continued discounted services.

### **Disclosures**

This program is NOT a health insurance policy and the program does not make payments directly to the providers of health services. This program provides discounts at certain locations for health services. The program member is obligated to pay the provider for all the health care services that the member will receive, but the member will receive a pre-negotiated discount from the providers listed in the network, in accordance with the specific pre-negotiated discounted fee schedule. This program does not guarantee the quality of the services or procedures offered by the providers. Discounts vary by provider. The Discount Medical Plan Organization that operates this program is American Dental Professional Services, LLC located at 9054 N. Deerbrook Trail, Milwaukee, WI 53223.



Free Senior  
Citizens Solutions

# Dental Care Advantage ENROLLMENT APPLICATION For Free Senior Citizens Solution

American Dental Professional Services has joined with several network partners to bring Free Senior Citizens Solutions Members the Dental Care Advantage Senior program.

Once enrolled members will receive their I.D. cards and are eligible to visit all participating providers. A list of providers can be found by visiting our website, [www.freeseniorcitizensolutions.com](http://www.freeseniorcitizensolutions.com) or by calling 1-888-540-9488.

When contacting the following participating partners please be sure to reference the correct network, as indicated below:



Please reference the American Dental Professional Services Network when calling participating dental providers in Wisconsin.



Please reference the Access Dental Network when calling participating dental providers in AL, AR, AZ, CO, DE, DC, GA, HI, ID, IA, KY, LA, MD, NE, NC, NH, NJ, NM, NV, NY, OK, OR, PA, RI, SC, TN, TX, UT, VA, WA, WV.



Please reference the DenteMax Dental Network when calling participating dental providers in CT, KS, IL, IN, MA, ME, MI, MO, MS, MT, OH, ND.



Please reference the First Dental Health Network when calling participating dental providers in California.



Please reference the Premier Dental Network when calling participating dental providers in Minnesota.



Free Senior  
Citizens Solutions

## Dental Care Advantage ENROLLMENT APPLICATION For Free Senior Citizens Solution



Please reference the EyeBenefits Vision Network when calling participating vision providers in all states.



For information regarding the EPIC Hearing Network please call 1-866-965-5400.



Please reference the Caremark Prescription Network, through AME benefits, when calling participating pharmacies.



Please reference the Comprehensive Health Group, through AME benefits, when calling participating chiropractic providers.

To find out further information please contact American Dental Professional Services at 1-888-540-9488 and mention the “Free Senior Citizen Solutions Dental Care Advantage Senior Program.”